

Proactive fleet protection, tailored to your needs

The Powerfleet Unity Operations Centre (UOC) provides fleets with a proactive, always-on layer of protection and operational support. Staffed by skilled agents, analysts, and video experts, the UOC monitors events in real time, helping you identify risks early, respond quickly, and keep your vehicles, drivers, and cargo safe.

Each fleet has its own safety and compliance priorities. Use this comparison to find the UOC service level that's right for your operation.

Complete comparison of features:

Feature / Capability	UOC Safeguard	TAR Premium	TAR Lite	Vision Coach
Real-time driver state monitoring (fatigue/distraction)	✓	✗	✗	✗
Live intervention with driver in real time	✓	✗ (on event trigger)	✗ (IVR first)	✗
Predictive risk modelling & intelligent driver risk profiling	✓	✗	✗	✗
Reduction of manual video review through AI automation	✓	✗	✗	✓
Structured 3-step escalation workflow (12-hour window)	✓	✓	✗	✗
Structured 3-step escalation workflow (12-hour window)	✗	✓	Limited (IVR + basic escalation)	✗
24/7 professional outsourced monitoring	✓ (real-time safety focus)	✓ (safety, security & compliance)	✓ (security events only)	✓ (retroactive driver behaviour profiling)
Security alarm monitoring (panic, power loss, dash tamper)	✗	✓	✓	✗
Automated IVR escalation before agent intervention	✗	✗	✓	✗
Daily camera health checks (blocked/misaligned/no picture)	✗	✗	✓	✗
Automatic Salesforce case creation for camera faults	✗	✗	✓	✗

Feature / Capability	UOC Safeguard	TAR Premium	TAR Lite	Vision Coach
Professional video analysis by trained analysts	✗	✗	✗	✓
Driver behaviour coaching support	✓	✓ (real-time event alerts)	✗	✓ (structured coaching)
Driver & coach scoring / ranking	✓	✗	✗	✓
Comprehensive coaching & behaviour trend reporting	✓	✗	✗	✓
Hardware required	Safeguard DSM Camera	FM Premium Device	FM Essential or Premium	Streamax or Cathexis cameras

Find your fit

1

Choose UOC Safeguard if:

You want real-time accident prevention, fatigue/distraction alerts, and instant driver intervention.

2

Choose TAR Premium if:

You need a 24/7 outsourced control room for safety, compliance, and risk management with structured escalations.

3

Choose TAR Lite if:

You mainly need security alarm monitoring and camera health checks at an affordable level.

4

Choose Vision Coach if:

You require professional video review and driver coaching with clear behaviour insights and risk trends.

Powerfleet (Nasdaq: PWFL; JSE: PWR; TASE: PWFL) is a global leader in the artificial intelligence of things (AIoT) software-as-a-service (SaaS) mobile asset industry. With more than 30 years of experience, Powerfleet unifies business operations through the ingestion, harmonisation, and integration of data, irrespective of source, and delivers actionable insights to help companies save lives, time, and money.

Powerfleet's ethos transcends our data ecosystem and commitment to innovation; our people-centric approach empowers our customers to realise impactful and sustained business improvement. The company is headquartered in New Jersey, United States, with offices around the globe. Explore more at www.powerfleet.com.