



Zoe JenkinsSVP Global Customer Operations & Technical Support

Single, holistic system for Sales, Implementation & Support providing transparency, automation & reporting

Technical Support & Incident Mangement

Consolidate & centralize management of support



Remove siloes and steps to case resolution through flattened structure and adjusted KPIs "one-touch"



Upskill team members on expanded portfolio to increase support capability

Leverage Technology and drive efficiency through "one-touch" principle



Implement common ticketing system (Salesforce)



Provide visibility and tracking of a revised set of SLA's and key support metrics



One-touch KPIs Response & Resolution CSAT & SLA



Incident Management SOC Ops Genie



Prioritization & escalations



Single operations platform Salesforce



Transparency & Engagement Help.Powerfleet.com



Single, holistic system for Sales, Implementation & Support providing transparency, automation & reporting

Customer Operations

Leverage Technology and drive efficiency



Implement Salesforce Field Services



Provide visibility and tracking of a revised set of SLA's and keys operational metrics

Established Global Implementation Support teams



Implementation Project Management



Installation Specialist Experts team (ISE)



Config Administration team



Technician Scheduling team



Live installation commissioning & QC (Tier 1)



Single, holistic system for Sales, Implementation & Support providing transparency, automation & reporting

Installation Specialist Experts (ISE)

Team Activities and Process

- Hardware enabler to Asset interface experts
- Vehicle complexity increasing therefore more investigation needed to deliver quality vehicle data
- New proactive process visibility of sales pipelines, customers' plans and vehicle trends

Will Co

Tracking through support ticketing process

- ✓ Single source of all relevant information
- ✓ Visibility of status
- ✓ Global prioritization of requests
- ✓ Assistance of a CAN Analysist

Typical request resolution

- ✓ Already have data for that model
- Require more information pictures, specific logs to validate assumptions
- ✓ Need Vehicle Systems Specialist to perform a full reverse engineering exercise
- ✓ Turn-around time will vairy depending on activity required

Together we will ensure 'one-touch' installs delivering maximum value to our customers



Thank You



Powerfleet Global Accounts



Ronel Spies

Global Partner Operations Manager

Global accounts





Holcim



Holcim Group, officially known as Holcim Limited, is a Swiss construction materials company. It has a presence in around 70 countries and employs around 72,000 people.



KEY BENEFITS



- Significant reduction in accidents
- · Improved safety & driver behavior

SOLUTION



- Premium + Driver ID
- HOS
- Flexible Driver Scoring
- Integrations

 HGV's, Cement trucks, aggregate trucks, some light vehicles

RELATIONSHIP



- More than 10 years
- Global Contract in place since 2018

Holcim



Holcim Group, officially known as Holcim Limited, is a Swiss construction materials company. It has a presence in around 70 countries and employs around 72,000 people.



RESULTS



75% of the total kilometres driven have been with drivers that have received an approved training course.





56% of the total kilometres driven have been with drivers receiving regular feedback on their driving performance through in-vehicle monitoring systems.



British American Tobacco



BAT is a British multinational company that manufactures and sells cigarettes, tobacco and other nicotine products. Present in more than 140 countries.

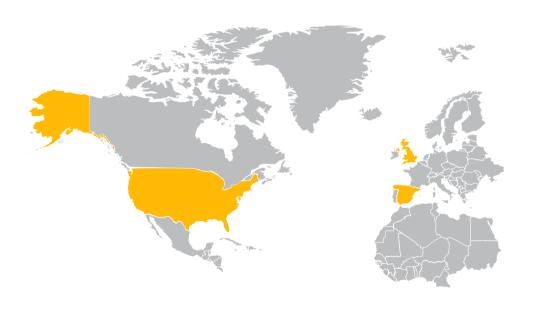




Iberdrola



Iberdrola is a Spanish multinational electric utility company based in Bilbao, Spain. Present in ±40 countries.



Nonitor fuel consumption **SOLUTION **Premium + Driver ID* **MiX DriveMate* **Light vehicles, Trucks, EV* **RELATIONSHIP** **Global contract since 2020*

Centrally managed



DB Schenker



DB Schenker is a division of German rail operator Deutsche Bahn that focuses on logistics. It has a presence in 130 countries and employs around 72,000 people.







NESTLE



Nestlé S.A. is a Swiss multinational food and drink processing conglomerate corporation headquartered in Vevey, Vaud, Switzerland. Present in 187 countries, 290k+ employees.



KEY BENEFITS



- Significant reduction in incidents & accidents
- Improved safety & driver/operator behavior
- · Integrated view of data

SOLUTION



- Premium + Driver ID
- VAC4 + Proximity + Video
- In-cab alerts
- Integrations
- · Light vehicles, Material handling equipment

RELATIONSHIP



More than 10 years





Thank You



Powerfleet Partner Xcellence Program



Jennifer Rogers

VP, Global Partner Success

Powerfleet Partner Program

A 7-cylinder engine designed to:





Provide you with all the tools you need to be the best performing engine in your market





Partner Acceleration



Strong engagement + growth mindset = Partnership success





Partner onboarding & training

From November, Powerfleet is delivering monthly global webinars.

- Last week of every month (except Dec)
- First session: Powerfleet solution overview
- January: Training & Support Overview

New training platform from December





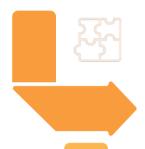
PowerHub

A new Learning Management System (LMS) to Harmonize Training and Resources



Unified Learning Management

Incorporating all LMSs into a unified experience for Partners and Customers.



Integration Opportunities

Incorporating LTI content can be delivered to remote LMSs, SSO to makes accessing to the LMS easier.



Engaged SMEs

The LMS will be a source of information curated by SMEs, including expert Partner contributors.



Resources

Resources exist outside of courses, making guides, manuals and quick tips available using Al enabled search.



Leaderboard

Points for courses completed, helpful forum posts, and translation contributions are awarded.



Translations

We're committed to a global audience, course equivalency of key content will be available in multiple languages.



PowerHub

A new Learning Management System (LMS) to Harmonize Training and Resources

User Friendly

The LMS user experience aims to make training and resources easy to find and navigate.

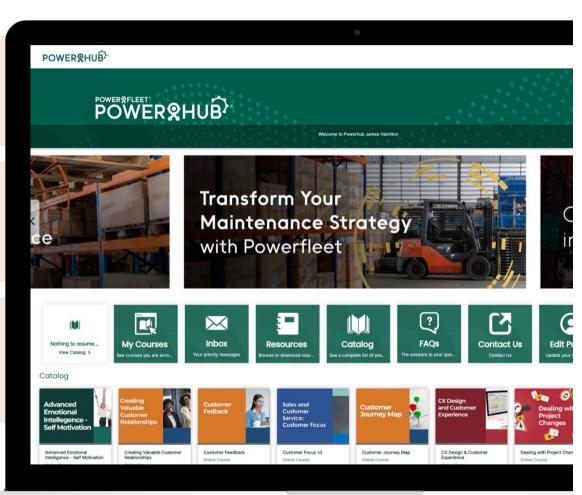
Certifications and Certificates

Completion is tracked, certificates are issued for course completion and certifications allow for refresher training.

Reports and Transcripts

Course completion reports, transcripts and important insights are available. Feedback informs future course and resource development.





Partner **Operating Standards**

Promoting the Partnership



Branding – workwear, offices, vehicles



Website marketing



Email signatures

Through the customer's eyes the brand experience must be the same...

...No matter the sales touchpoint



Customer Experience



Customer QBRs



Partner Feedback Survey



End-Customer Surveys

Training



Hints & tips



Assigned training



Refresher training

Sales & Marketing



Sales Forecast



Dual-Branded Comms



Joint Marketing Plans



Sales Representation



Churn Risk Action Plans



Business Plans & Reviews

Operational & Technical



Installation Quality Checks



End-customer SLAs



Regional min. tech requirements

Sales enablement



Identifying your local market opportunities & creating joint business plans



Providing you with the tools that you need to upsell, cross-sell & win new business



Customer-focused collaborative activities to foster retention & growth in our customer base



Using the training to equip your sales teams with the knowledge to grow





Marketing

New Resource



Marion CalvetGlobal Partner
Marketing Manager

Marketing 'of'

- Case studies
- Website marketing
- Social media posts
- Partner spotlights in forums

Marketing 'with'

- Dual-branded collaterals
- Dual-branded communications





Xcellence rewards program



By April 2025, every partner will be part of a regional incentive program.



We want to reward you for your growth on our AloT journey. Your success is our success!



Look for communications from your regional leaders over the coming months.





Measure performance

- surveys

Annual **Partner** Experience Survey

Annual **End- Customer** Experience
Survey

Improve partner satisfaction to >70%

Powerfleet wants to help you retain your customers





Summary

We have more resources and better focus to create the best performing partner program engine, enabling you to win every race and accelerate performance together.





Thank You



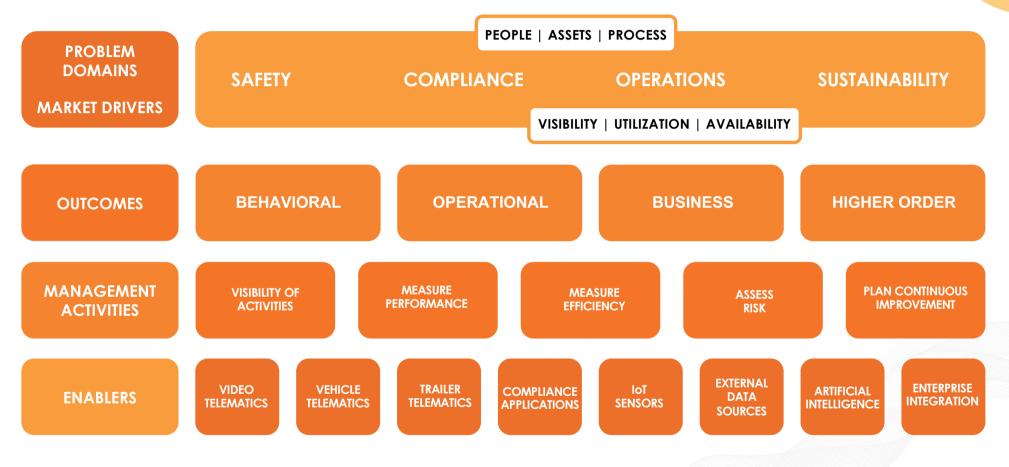
On-Road Solutions Portfolio



Glen Mitchell

SVP Product Management

Powerfleet offering





Customer challenges



Driver Engagement

Drivers are the largest operating cost and influence on safety, operational efficiency and cost, vehicle uptime, customer satisfaction & meeting compliance obligations.



Safety Performance

Impacts all parts of your operation including customer experience and reputation



Fuel Efficiency

Fuel is the 2nd largest operational cost



Vehicle uptime

Fleet
maintenance is
the 3rd largest
operational cost
+ biggest impact
on uptime



Customer satisfaction

On-time service delivery



Compliance

Risk management & legal obligations



Sustainability

Business and environmental



Risk

Security, insurance, operational, reputation



Productivity & Continuous Improvement

Increasing productivity through business process efficiency & identifying opportunities to reduce costs and/or increase revenue



Fleet Optimization

Optimizing fleet utilization to save money & to exploit revenue opportunities

Solution portfolio

In-Warehouse

- Safety
- Operations
- Compliance
- VAC equipment terminal
- Video recording
- Pedestrian Proximity Detection







Asset tracking

- Operations
- Battery powered gateways
- Wired + battery (rechargeable) gateways
- Solar powered gateways
- Cold chain sensors
- Reefer integration gateway
- FreightCam video load sensing



Vehicle tracking

- Safety
- Operations
- Plug n Play gateways
- OEM connected vehicle data



GEM CONNECT

Vehicle telematics

- Safety

- Operations Compliance Sustainability
- CAN-connected gateway
- Driver feedback
- ELD & DTCO Support
- OEM connected vehicle data





GEM CONNECT

Video telematics

- Safety
- Operations
- Dashcam
- mDVR
- 1-6 camera supportAl-enabled risky driving detection





Unity applications





PERFORMANCE MANAGEMENT

Harsh driving

Braking/accelerating/cornering

Risky driving

- Speeding
- Drowsy
- Distracted
- Unsafe

Safety scoring

Safety analytics

Real-time coaching

In-cab

Post-trip coaching

- Driver app for engagement
- Web portal for coaching workflow

RISK MANAGEMENT

Real-time alerts

- Real-time risk assessment
- Drowsy driving
- Situational awareness



INCIDENT MANAGEMENT

- Real-time alerts
- Video evidence
- Reporting
- Analytics





Compliance

Visibility | Performance | Efficiency | Risk | Improvement

HOURS OF SERVICE

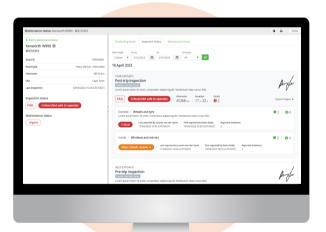
ELD

DTCO



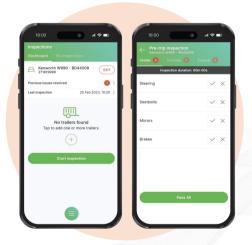
VEHICLE INSPECTION

DVIR/Vehicle Check



IFTA (US)

- State miles reporting
- Fuel card integration
- IFTA reporting





Operations: Visibility

Visibility | Performance | Efficiency | Risk | Improvement

ASSET STATUS & MOVEMENT

Vehicles Trailers Reefers Containers

Trips

- Real-time
- Historical

LOCATIONS

Activity

- Dwell
- Turnaround
- Pooling

Location Intelligence

CARGO

Cold chain

- Alarms
- History

Loading/Unloading

- Load status
- Optimization







DASHBOARD

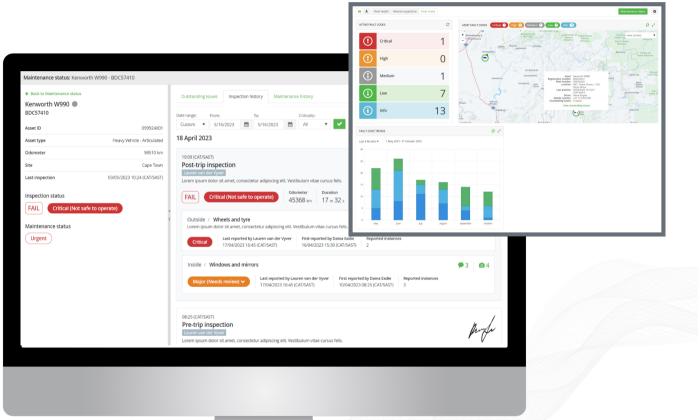
- Active vs Inactive
- Distance & trip insights
- Risk profiling of fleet movement
- Asset/driver distance by time slot
- Driving vs idling
- Utilization trend
- Distance/engine hours by day of week
- Unidentified driving trend





ASSET HEALTH (MAINTENANCE)

- Inspections
- Fault codes
- Preventive Maintenance
 - Reminders
- Repair
- Status
- History





Sustainability

Visibility | Performance | Efficiency | Risk | Improvement

RIGHT-SIZING FLEET TO MISSION

Utilization dashboards

REDUCING VEHICLE MILES TRAVELLED & IDLING

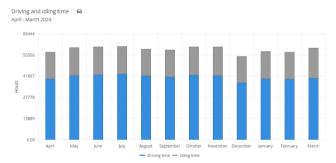
- Idling events
- Idling reporting
- Distance profiling
- Utilization dashboards

INCRESING FUEL/ENERGY EFFICIENCY

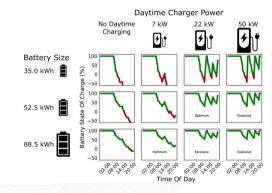
- Vehicle efficiency
- Driver efficiency Eco driving score
- Emissions dashboard
- Fuel card integration
- Fuel cost analytics

OPTIMIZING ALTERNATIVE FUEL/ENERGY USE

- Utilization dashboards
- EV transition planning







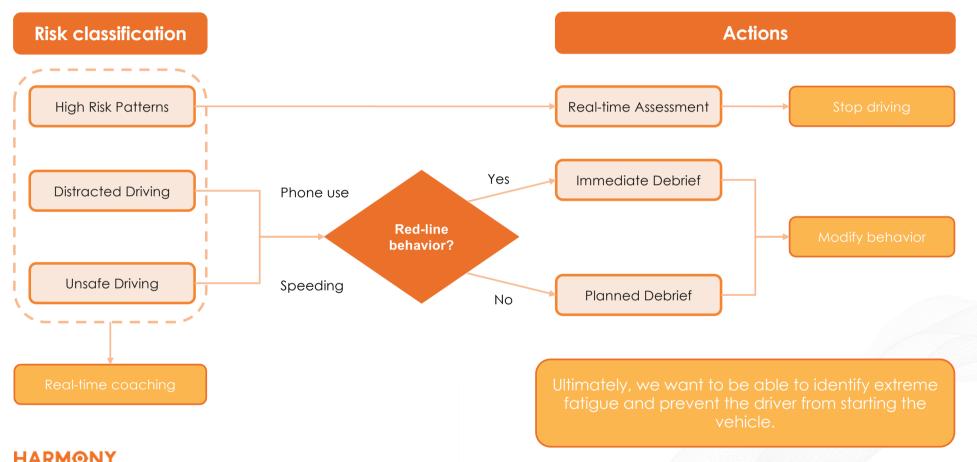


Video telematics





Safety Intervention Levers



Vision AI: The Powerfleet difference

Automated risk-based analysis to avoid people being overwhelmed with video footage Full service, fully integrated vehicle and video telematics-based fleet management

Global reach for broad cross-section of geographies and customer needs













Industry-leading drowsy driving & fatigue detection

Holistic "Vision AI Triple Play" for high-impact risk management control Rich history of driving safety outcomes for 20+ years



Vision AI





Features

Risky driving behavior detection

Real-time coaching

Post-trip coaching

Video events

Real-time alerting

Video gallery

Video playback

Video-on-demand

Live streaming

Dashboards

Driver performance & coaching

Video evidence download

Mobile apps

Vision AI



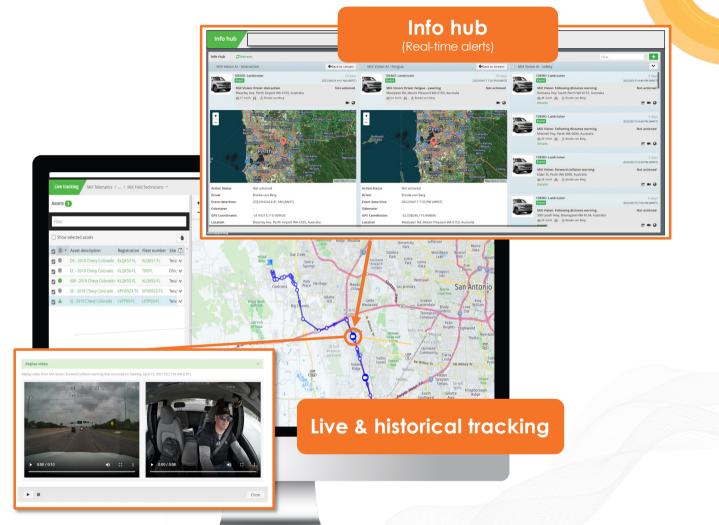


Mobile: Driver & manager

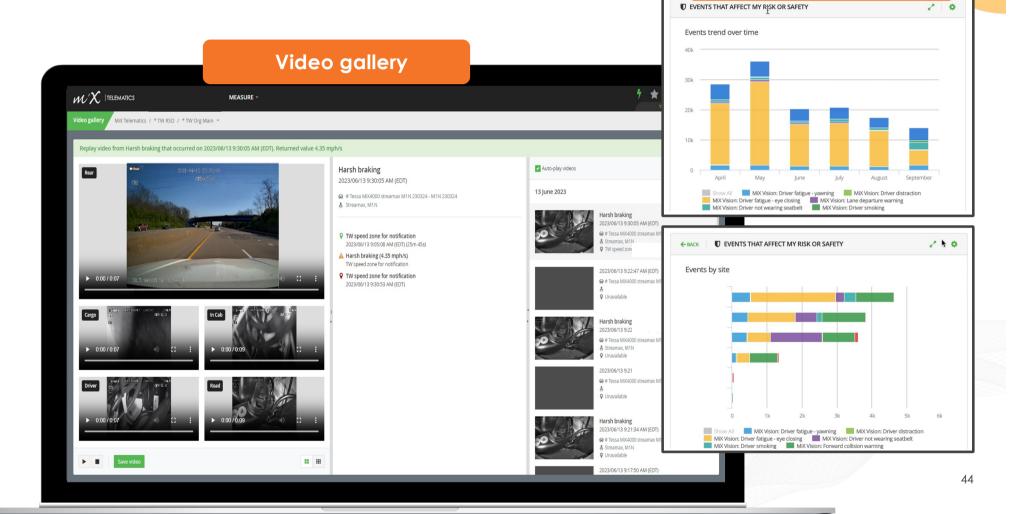








Vision AI



Insights dashboards

Driver **performance**

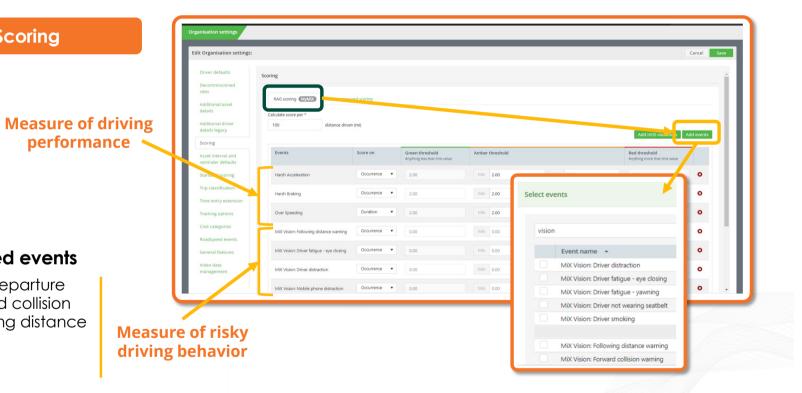
Flexible Driver Scoring

OBC-detected events

- Harsh braking
- Harsh acceleration
- Speeding

Machine vision-detected events

- Fatigue
- Lane departure Forward collision
- Phone use
- Following distance
- Distraction
- Seatbelt





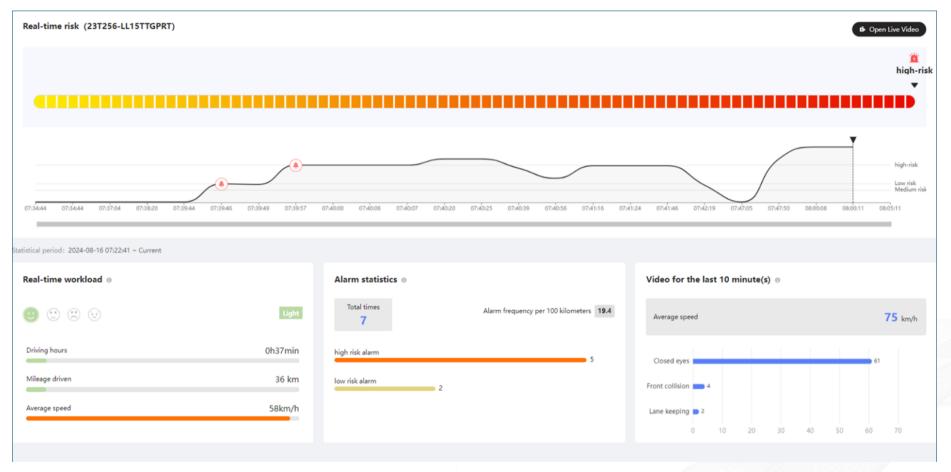
Vision Al co-pilot









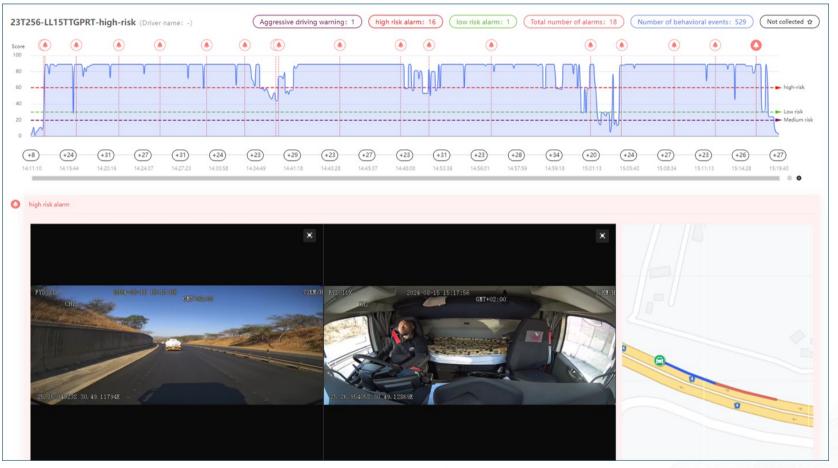




95% reduction in the amount of data that needs to be analyzed by a human

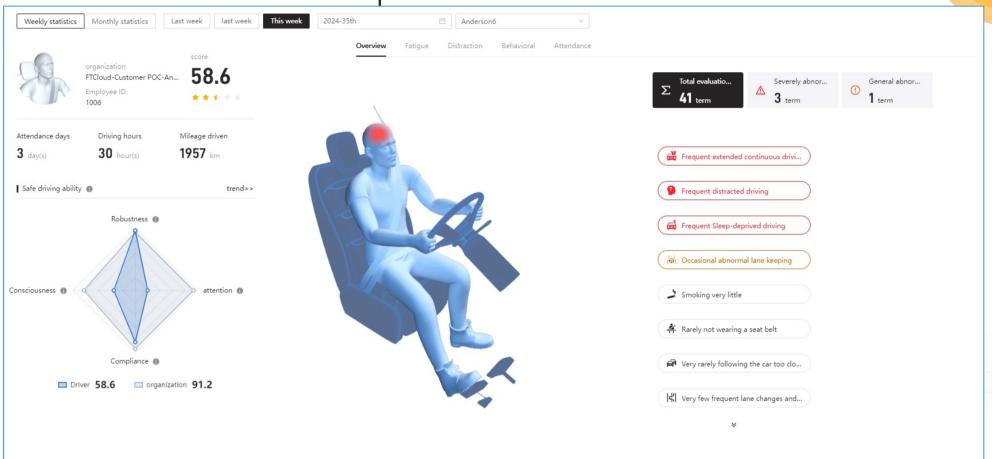








Advanced driver risk profile





Vision Al service definition

Feature	Base	Base +	Co-pilot (\$)	Operations	Fleet Controller	Fleet Manager
Video-on-demand	X			Х	X	-
Risky driving monitoring	X			X	X	-
Real-time coaching	X			-	-	-
Real-time alerts	X			X	X	×
Video gallery	Х			-	X	X
Dashboards	Х			-	X	X
Driver scoring	Х			-	X	X
Driver coaching (\$)		X		-	X	X
Live streaming (\$)		X		Х	-	-
Blurring (\$)		X		-	-	-
Driver ID – Facial recognition (\$)		X		-	-	-
Two-way comms (\$)		X		Х	-	-
Privacy management		X		-	-	-
Event tagging		X		Х	X	-
Geofence-based events		X		Х	-	-
Risk monitoring & classification (\$)			Х	Х	-	-
Fleet & driver profiling			X	_	X	_
(advanced scoring)			^		^	
Real-time intervention						
Live streaming			V	V		
Phone driver			X	X	_	-
Text-to-voice message						
Mobile review			Х	-	X	X



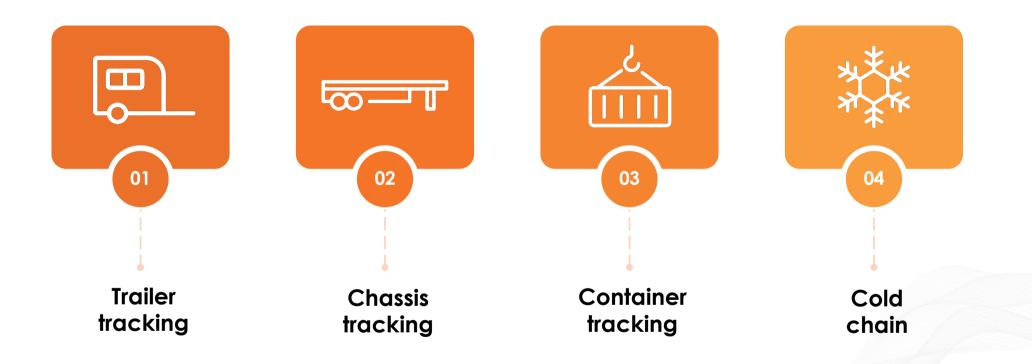
Logistics solution







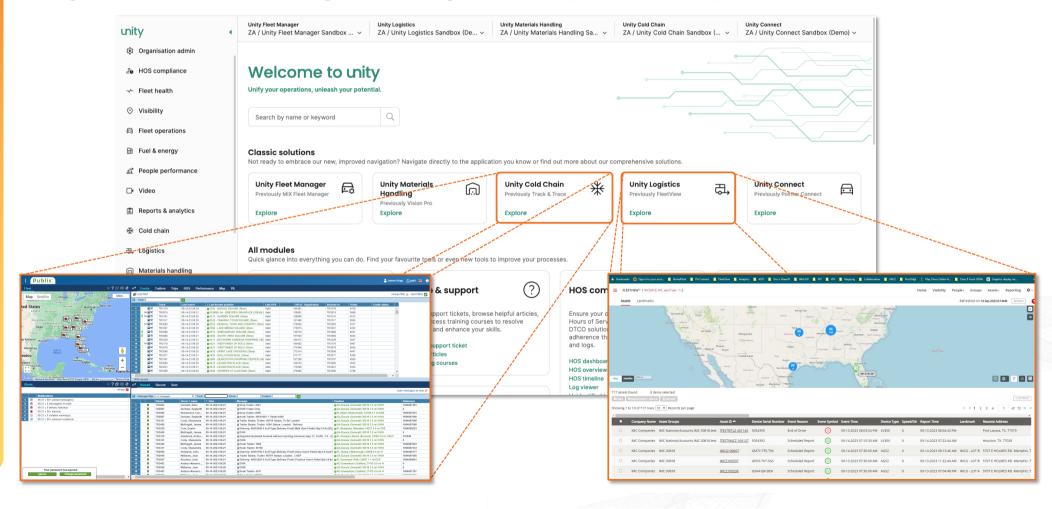
Powerfleet Logistics use cases





Unity ecosystem for Logistics

Logistics features transitioning and reimagined in Unity Solution Ecosystem



Unity Logistics overview

Asset Types & Use Cases



Dry Van



Chassis



Container





Cargo



Fleet and Asset History Mapping



Fleet and Asset History Configurable Data Grid

Asset ID	Event Symbol	Event Reason	Event Time	Days Dormant A	Landmerk	Nearest Major City	Nearest Address
LB53118	0	End of Drive	03-02-2021 04:04:40 PM	0		Delles, TX	Anne, TX, 75409
2462606	0	End of Drive	03-02-2021 10:12:41 AM	0		Bakersfield, CA	Lebec, CA, 93243
LB53371	②	In transit	03-02-2021 04:31:11 PM	0		Alexandria, VA	195, Fredericksburg, VA, 224
DE07	0	Scheduled Report	03-02-2021 06:09:29 AM	14	BENNETT INTL LOGISTICS	Atlanta, GA	McDonough, GA, 30293
2462626	0	Scheduled Report	03-02-2021 06:39:28 AM	14	BENNETT INTL LOGISTICS	Atlanta, GA	McDonough, GA, 30253

- Key Customers: Walmart, FlexiVan
- 122k Total Assets, 136 Customers
- Event-Based Transportation Asset Mgt
- Group Asset & People Management
- Full API Suite Two-Way Integration
- Logistics Analytics

Applications & Modules



Fleet/Asset Map & Data



GW & App Events



Landmarks



Reporting



Asset Search/Filter



Supporting Features



Fleet/Asset Map



Asset Search/Filter

Unity Cold Chain overview



Asset types & use cases





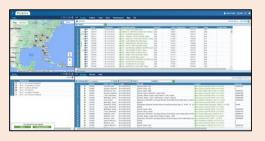


Independent Temp & Door



Reefer Fuel Level

Trailer & truck and asset history tables & map



Integrated & independent monitor & alert



- Key customers: Albertsons, Publix
- 23k total assets, 58 customers
- Temperature & zone alerting
- Planning group and division admin
- Full API suite two-way integration

Applications & modules



Fleet/Asset Map & Data



Reefer Monitor/Control



Independent Cold Chain



Reporting



Alarm Mgt & Escalation



Supporting Features



Fleet/Asset Map



Unified Ops

loT portfolio





On-Road hardware portfolio















Logistics Hardware Portfolio







OEM Connect: On-Road

GEM CONNECT

Essential fleet features

- Tracking
- Driver performance management
- Location-based events

Asset movement/utilization

management

Driver ID using MyMiX driver app

Premium fleet features

- Tracking
- Driver performance management
- Location-based events
- Asset movement/utilization management
- Driver ID using MyMiX driver app
- Fuel management
- Fault codes (Ford only, others

planned)

North America

















Europe











OEM Connect: Off-Road

OEM CONNECT

AEMP Support: Association of equipment manufacturing professionals

Typical data includes last position, fuel, hours, distance

Low frequency of transmission

New data types include daily load factor, cumulative idling, cumulative idle nonoperating hours

















Thank You



Global OEM Opportunities

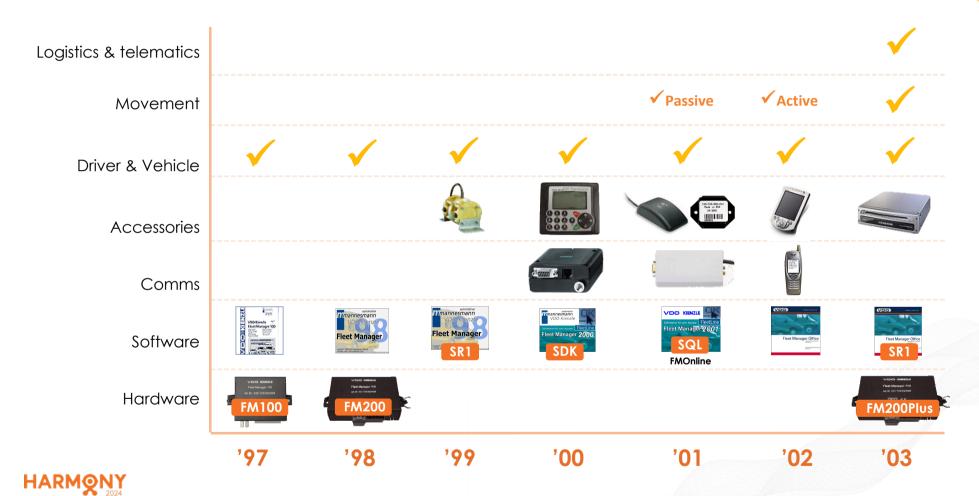
From "Vintage Telematics" to Connected Service Provider



Bjorn Svinterud

Head of OEM Strategy

A brief look back in (FM) time...a Past without OEM's



Our future with OEM's...

OEM as:

- Infrastructure
- Strategic partner
- Customer

Our value to OEM's:

- Unity Ecosystem
- Expansion markets
- Usage based design Spec to purpose
- Flow Management: Asset Data Money

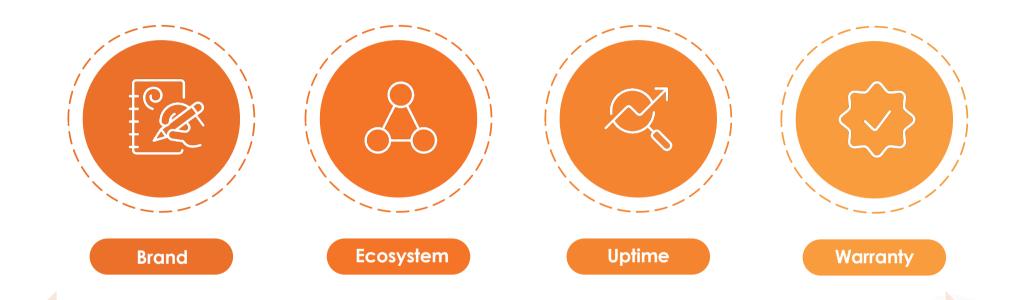
Important to Powerfleet

- Seat at the OEM table
- Vehicle Platform vs Information Platform
- Asset Data Money





What is **important** for an **OEM**?



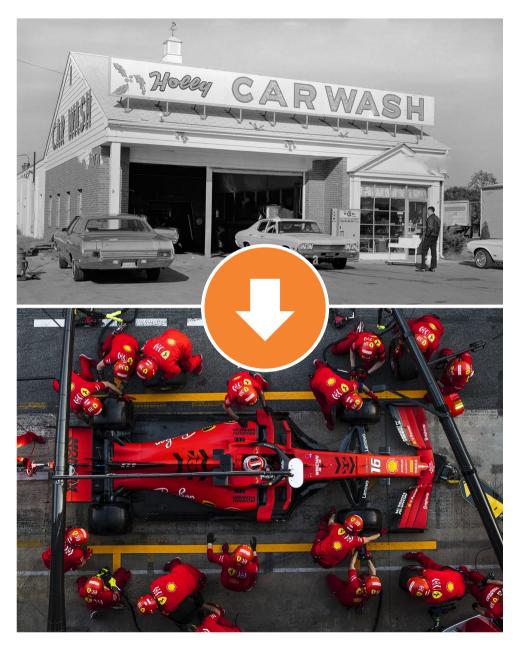
Enhance Brand Recognition

Strategic Partnerships Increase Vehicle Uptime Reduce Warranty Claims



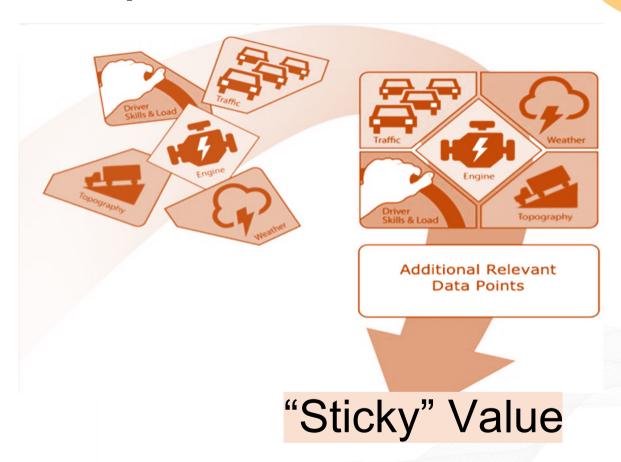
From the Car Wash to the Pit Stop...





Deeper Signal Inputs + Unity = Value

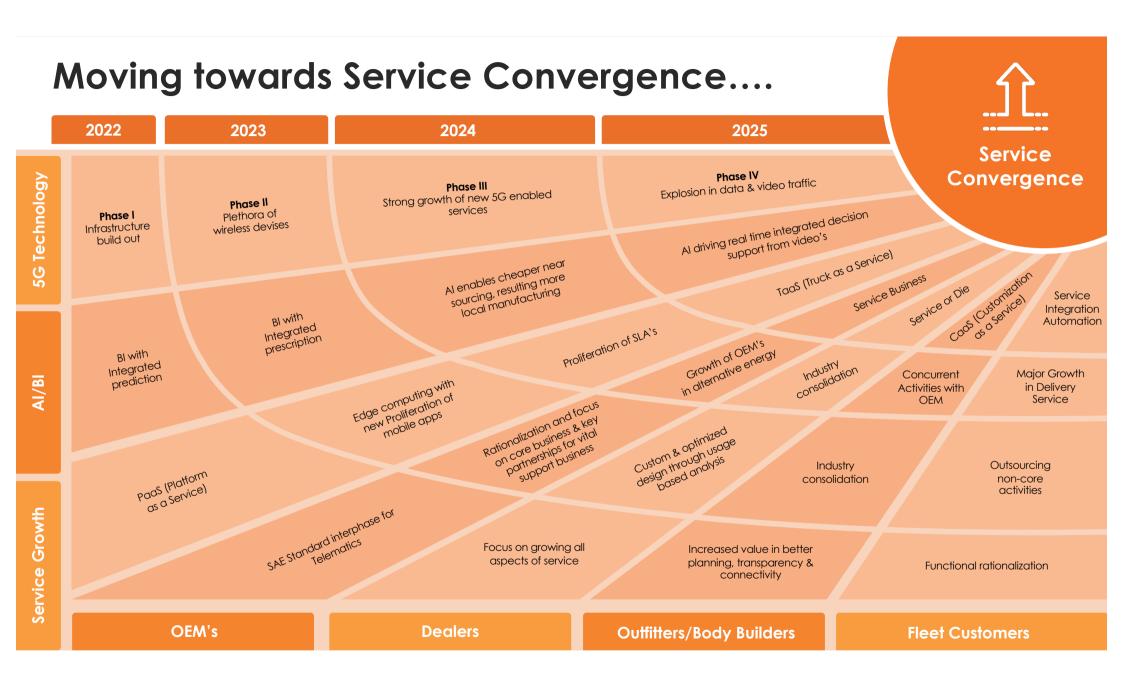






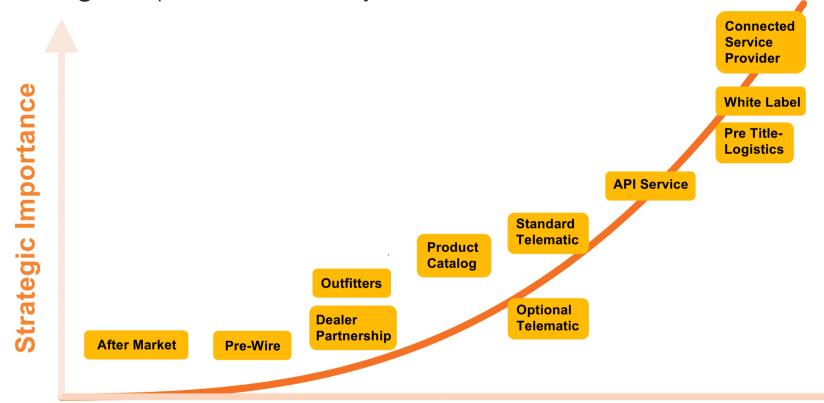
Global OEM's in our industries...





Global OEM Opportunities

Strategic importance and speed to revenue





Speed to Revenue



Thank You



Revenue Growth Marketing



Charles TaskerChief Revenue Officer



Margot Parsons
Director, Global Growth Marketing

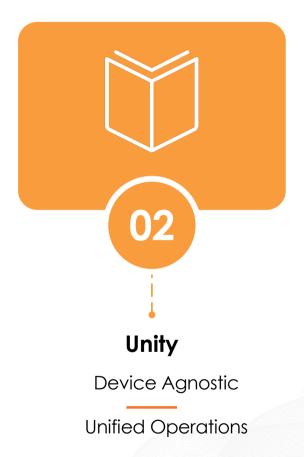
What's in it for you?



Cross sell / Up sell

On-road to in-warehouse

In-warehouse to on-road





In-warehouse



BLUE OCEAN



NEW MARKET CREATION



In-warehouse with Pedestrian Proximity Detection



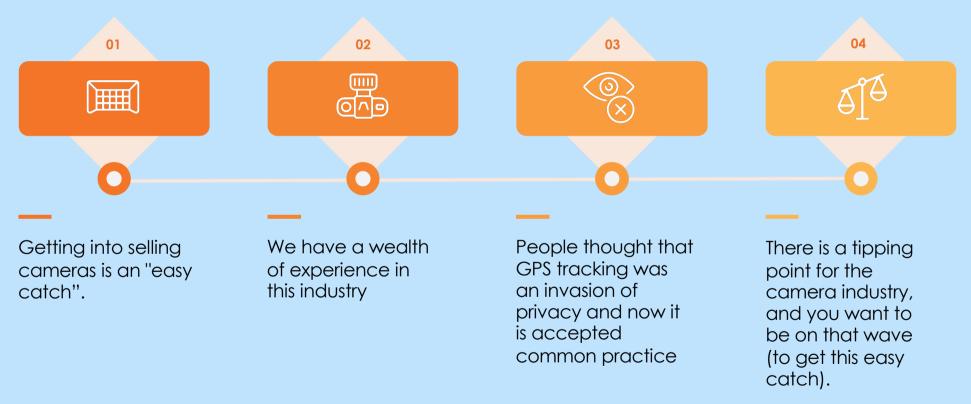






Focus your energy and attention on your customers **potential needs**, **their unseen potential** and the customers **untapped opportunities**. -Fredrik Haren

In-warehouse to on-road





The Business Opportunity

Key Growth Areas



Transform your business



Differentiate from traditional telematics



Join us on the wave of **Unity**



UNITY



Unity: Our AloT data highway



Device Agnostic

All our devices

Any other device OEM's Other data sources



Unified Operations

Data is valuable

Data integrations

Data insights



Marketing Collaboration

Global Growth Marketing

How will marketing assist me to drive Revenue Growth?

- Marketing and partner sales alignment
- Expand cross sell initiatives
- Improve customer loyalty
- Attract new customers
- Referral program
- Collateral and team sales enablement
- Brand awareness

Companies with strong sales and marketing alignment get:

20%

annual revenue growth

Study by The Aberdeen Group.





Good content isn't about good storytelling. It's about telling a true story well.

- Ann Handley

95

Marketing Collaboration

Global Growth Marketing

Collateral and team enablement commitments

- Marketing Growth Department
- Dedicated Global Partner Marketing Manager
- Regional Growth Marketing Manager
- Quarterly interactive regional webinar
- Quarterly regional communication
- Basic sales collateral enablement
- Custom growth strategies for high revenue opportunities
- Shared success stories
- Partner spotlights
- Xcellence program recognition and growth



On the Horizon

Powerfleet Partners



The opportunity



The team



The training



The tools

"Change is the law of life. And those who look only to the past or present are certain to miss the future."

- John F. Kennedy



The only way that we can live, is if we grow. The only way that we can grow is if we change. The only way that we can change is if we learn. The only way we can learn is if we are exposed. And the only way that we can become exposed is if we throw ourselves out into the open.

- C. JoyBell C

77



Thank You